

# LADD'S LANDING MARINA - SPRING 2020 UPDATE 4/10/20

Spring is here and we are starting to dream about summer days boating on the lake. However, we are following the COVID-19 situation closely. The wellness of our customers, employees, and community are our first priorities. We are implementing modified procedures to expand workplace social distancing, and will maintain customer service communications "virtually" via phone, email or Zoom/Facetime until further notice.

**YES We are OPEN for Boat Service & Repairs**

**NO You can't come inside the marina buildings or store**

(And to maintain **SOCIAL DISTANCING**...please **DO NOT COME LOOKING FOR ANY OF OUR CREW** in the boatyard, or in the shop, sheds, store & office)

- We are keeping social distances & reducing interactions among our crew, and thus **KEEPING CUSTOMERS OUT** of the shop, sheds, store & office.
- The **MARINA IS CLOSED TO THE GENERAL PUBLIC** through the Governor's ordered Stay Home Stay Safe end-date.
- **MARINA CUSTOMERS** seeking to work on their own boat in the boatyard should call 802-372-5320 for instructions – for safety, please **BRING YOUR OWN EQUIPMENT (ladders, hoses, nozzles, power chords, tools, etc.)**. Electricity and water are on. Please maintain **SOCIAL DISTANCE OF 10+ FEET** between you and anyone else you happen to pass in the boatyard.
- **PLEASE NOTE:** The **BATHHOUSE IS TEMPORARILY CLOSED/locked** to Marina customers for health/safety.

## MODIFIED MARINA COMMUNICATION PROCESS FOR

- **Spring Boat Service & Repair Requests** – As always, please make requests ASAP
- **Ship's Store & Special-order Parts & Accessories PICK-UP purchases** – Let us know by phone what you need and we can leave it outside the store or deliver it to your boat
- **Other Marina services, launch dates, etc.**

**CALL - 802-372-5320 (730a-630p 7-days, forwarded to Emily/Dan's mobile after hours)**

To speak with us to schedule service & repairs, for Ship's Store purchases, or to schedule potential launch dates (for after our planned opening May 15 - fingers crossed!).

**EMAIL - [emily@laddslandingmarina.com](mailto:emily@laddslandingmarina.com)**

**SORRY - No walk-ins to the Shop, Sheds or Store**

If you're at the marina and you need to speak to us, call from your vehicle in the parking lot for assistance/instructions

We are hopeful that boating will be a good option this summer for family outings with social distancing. Please check our website for updates, [www.laddslandingmarina.com](http://www.laddslandingmarina.com). Stay tuned, stay safe & stay well!  
– from the Crew at Ladd's Landing Marina